



## eBill eRaffle Promo Terms and Conditions

Ready to upgrade your billing experience? Enroll your account in eBillTXT and get a chance to win amazing prizes in our eRaffle Promo!

1. eBill eRaffle Promo (“Raffle Promo” or the “Promo”) will run from August 8 to November 8, 2024 (“Promo Period”)
2. Only clients of Aboitiz Power’s Distribution Utilities: Visayan Electric, Davao Light, Cotabato Light, Subic Enerzone and Lima Enerzone who qualify under the set of criteria below will be considered eligible (“Eligible Customers”).
3. A customer is eligible for the Promo if he/she meets the criteria:
  - a. Is an active residential account holder of Visayan Electric, Davao Light, Cotabato Light, Subic Enerzone and Lima Enerzone. Residential customers do not fall under commercial, industrial, or government account status.
  - b. Can either be an account holder, family member, authorized person, tenant/lessee, or authorized occupant.
  - c. Valid for customers who have successfully enrolled to eBillTXT before and during the promo period. Existing customers enrolled in eBillTXT are automatically qualified.
  - d. Customer does not have a disconnection notice during the promo period.
  - e. Customer does not un-enroll to eBill during the raffle period and before the raffle draw date.

Eligible Customers earn raffle entries when they enroll to eBillTXT based on the mechanics below:

Mechanics	eRaffle Entries
Successfully enrolled to eBillTXT Go Paperless via MobileAP	2 eraffle entries
Successfully enrolled to eBillTXT via enrollment form or referral	1 eraffle entry

How to enroll:

- Option 1: Via MobileAP  
Download the MobileAP app, register and proceed with Go Paperless enrollment. For tenant/lessee or authorized occupant, approval of the account holder is required.
- Option 2: Via enrollment form  
Fill up and enroll via the online form.



Visayan Electric	<a href="https://bit.ly/VECOeBill">https://bit.ly/VECOeBill</a>
Davao Light	<a href="https://bit.ly/DLPCeBill">https://bit.ly/DLPCeBill</a>
Cotabato Light	<a href="https://bit.ly/3QyjE6M">https://bit.ly/3QyjE6M</a>
Lima Enerzone	<a href="https://bit.ly/LIMAEZeBill">https://bit.ly/LIMAEZeBill</a>
Subic Enerzone	<a href="https://bit.ly/499AdNw">https://bit.ly/499AdNw</a>

- Option 3: Via referral  
Enroll through the assistance of our employees and accredited contractors via house to house or the service centers.

4. Raffle Draw Schedule and Prizes:

Monthly Raffle Draw Date	Coverage of Entries	Prizes
Sep 3, 2024	August 8 - 31, 2024	10 winners of P500 eGift Certificate
Oct 2, 2024	September 1 - 30, 2024	10 winners of P500 eGift Certificate
Nov 11, 2024	October 1 - November 8, 2024	10 winners of P500 eGift Certificate 1 winner of P25,000 eGift Certificate

- A winner can only win once and will not be eligible for succeeding raffle draws. Entries that did not win are still eligible on the succeeding raffle draws.
- The raffle draw will be done online and will be witnessed by a representative from the Department of Trade and Industry (DTI).
- Aboitiz Power’s Distribution Utilities reserves the right, in concurrence with DTI, to reject a participant if he/she is unable to satisfy the conditions set out in this promo mechanics.
- Whoever registers on eBill, they will be considered the winner, irrespective of whether they are the account holder.
- The winner will be notified via phone, email, and an official notification letter sent by registered mail, based on the customer’s information in the records of Aboitiz Power’s Distribution Utilities.
- Prizes must be claimed within 60 days from receipt of notification letter, call or email. Prizes not claimed after the 60-day redemption period shall be forfeited in favor of Aboitiz Power’s Distribution Utilities with prior DTI approval.
- Raffle prizes cannot be exchanged for nor redeemed as cash or other items.
- To claim the prizes, the Winner must:
  - Sign the Release, Waiver and Quitclaim Form and



- b. Submit the original official notification letter and
  - c. Present one (1) valid government issued ID
- Winner shall agree to release, indemnify, and hold Aboitiz Power's Distribution Utilities harmless from any and all losses, damages, rights, claims and actions of any kind arising in connection with or as a result of participating in the Raffle or the Winner's acceptance or use of any Prize.
13. If the winner is unable to claim the prize him/herself, a representative must present the necessary documents:
    - a. a letter of authorization duly signed by the winner, nominating the parent/ legal guardian, or representative as the acknowledged recipient of the prize on the winners' behalf
    - b. 2 original IDs of the winner with picture (acceptable/valid IDs are SSS, TIN, Passport, Office or School ID with birth date)
    - c. 2 original IDs of the representative/ legal guardian.
  14. Except where prohibited by law, participation in the Promotion constitutes each participant's consent to Aboitiz Power's Distribution Utilities use of their name, personal description, likeness, and opinions for any promotional, marketing and publicity purposes in any media. The winner may be required to participate in a publicity program which Aboitiz Power's Distribution Utilities may organize in connection with the Promotion and if required to do so, such winner must attend such function.
  15. By participating in the Promo, participants likewise authorize the transfer, disclosure, and communication of information related to his/her accounts to and from/between Aboitiz Power's Distribution Utilities and participating merchants, service providers and other relevant third parties for the purpose of marketing and promotion, verification, checking, validation, and fulfillment.
  16. Fraud, abuse, misinterpretation or any unauthorized action relating to the availment of the products, participation in the Promo, or redemption of the prize may result in disqualification of the clients from the Promo.
  17. Aboitiz Power's Distribution Utilities shall have the sole and absolute discretion to disqualify anyone from participation in the Promo. This is with the concurrence of the DTI.
  18. Employees of Aboitiz Power Corporation, its affiliates and subsidiaries, are disqualified from joining the promo.
  19. In case of disputes, Aboitiz Power's Distribution Utilities decision will be final with prior approval of DTI.
  20. For any customer inquiry customer may contact the following support pages:
    - Visayan Electric: <https://support.visayanelectric.com/hc/en-us>
    - Davao Light: <https://support.davaolight.com/hc/en-us>
    - Cotabato Light: <https://support.cotabatolight.com/hc/en-us>
    - Lima Enerzone: <https://support.limaenerzone.aboitizpower.com/>
    - Subic Enerzone: <https://support.subicenerzone.aboitizpower.com/hc/en-us>